

# CHASE A. TURNER

Atlanta, Georgia | [Turnerchase@gmail.com](mailto:Turnerchase@gmail.com) | [www.ChaseATurner.com](http://www.ChaseATurner.com)



## SUMMARY/OBJECTIVE

People engagement manager with a strong focus on career progression for my internal customers. My career started in Training and Development and after obtaining my Master's degree in Organizational Leadership, my focus shifted towards culture and the improvement of the quality and day-to-day lives of employees. Working in HR, it is a balance, as I understand the dynamics of the organization but by carefully carving my footprint within the organization, I seek to be welcomed into meetings and asked for my advice and opinions.

**DiSC Facilitator– Certified | Situational Leadership II, SFL Facilitator – Certified | Microsoft Office 2013 MOS Master Specialist**

## SKILLS

People	Systems	Soft Skills
<b>Management – Employee/Vendor</b>	<b>Adobe Captivate 7, 8, 9 (eLearning)</b>	<b>AMA – Management Skills for New Mgmt. (2016)</b>
Coaching – Training - Facilitation	Articulate Suite (eLearning)	Design Thinking Training for Management, IDEO
Program/Project Management	iManage, Aderant, (Legal); Utipro	Behavioral Expert – Certified TTI
<b>Master's degree in Organizational Leadership – Mercer University (2016)</b>	<b>Taleo – ChromeRiver – LMS (Trainer/SME/Project Rollout) (HR)</b>	<b>Dale Carnegie – Leadership Training for Managers (2016)</b>

## CAREER EXPERIENCE

Feb. 2017 – Present  
Bekaert Corporation

Global Learning and Talent Development Manager – North America, Bekaert Corporation, (Marietta, GA | Zwevegem, Belgium)

- Global implementation and rollout of Talent Development and Succession Program for management employees (High Potentials, Potentials, Sustained High Performers, Valued, Issues)
- Career progression and personal development review meetings with all levels of employees throughout the organization.
- By working directly with plants and managers, helped to create engagement survey success throughout the region for 2017 -2018. Top areas for concern included: Talent Development, career progression and Learning & Development. Post feedback and a newly conducted survey in September, 2018 we were able to successfully help the culture of the organization drive towards online professional development reviews (92% management employees completed); e-learning tool SkillSoft available and many internal promotions.
- 26 North American regional management hires for 2017-2018 – full cycle from interview to offer; 11 internal promotion/ step-ups based on career progression and personal development review and TDS program; 7 involuntary terminations and 3 severance packages offered. This includes working on expat relations, H1B Visas and unemployment interviews.

May 2015 – Feb 2017  
Mercedes-Benz USA

Corporate Trainer | Organizational Development Specialist, Mercedes-Benz USA, Corporate Headquarters (Atlanta, GA | Montvale, NJ)

- Direct supervision and continuous development of Human Resources' Corporate Training intern and Administrative Assistant (Jan –Dec 2016); Interim Training Manager Q3/Q4 2016
- Create and facilitate in-house organizational development team-specific intervention/foundation workshops (job roles and responsibilities, SWOT analysis, DiSC, Situational Leadership (Frontline and SLII) (20%), launch new training initiatives focused on new employee orientation (20%), establish/re-brand training program and core competencies (20%), Lead and direct management of intern & admin (20%), 2016-2017 budget and vendor relationships (15%), certifications (5%)
- Concept to creation of 20 departmental videos for integration into company-wide core curriculum – (Identifying vendor partner, budget management, script writing and implementation)
- Successfully enrolled 350 new employees (18 classes in total) through training (June 2015 – Dec 2016); Completed 7 Executive-Level team-specific OD workshops (2016)

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Oct 2013 - May 2015  
Troutman Sanders,  
LLP

Technology Trainer | Performance Support Specialist, *Troutman Sanders, LLP. – 13 Domestic offices and 3 International (Atlanta based)*

- Delivery of new-hire and recurrent training sessions in all firm offices in-person and virtually 50% training/35% performance support management and testing/10% administrative/5% professional development
- Project lead on specialized teams (Enterprise, Finance, IT, Local Ops) within the firm for effective program and system roll outs (Matter Centricity, Nuance, HP Scan to Print)

Dec 2012 – July 2013  
Verint Systems, Inc.

Application Learning Consultant, *Verint Systems, Inc. – National*

- Integration of Impact 360 (employee scheduling, forecasting, recording and quality management)
- Delivered onsite software product and production implementation; 60 - 95% travel internationally while working independently

Nov 2008 – Dec 2012  
The Home Depot

Sr. Training Supervisor, *The Home Depot (Corporate) – Atlanta, GA and Ogden, UT*

- Management of training program and delivery for The Home Depot's newest contact centers; trained staff (50 senior level staff and 75 supervisors) at both locations for initial 6-week pre-opening period
- Sr. Trainer with 5 direct report trainers – successfully implemented training standards, eLearning templates and class schedules; liaison between training and operation
- Supervised rotating team of 20 -30 associates from their initial hire through first 6 to 8 months into their new roles
- Responsible for preparing employee evaluations, approving time off requests, administering coaching and performance improvement plans along with succession planning

Instructional Designer, *The Home Depot (Corporate) – Atlanta, GA*

Training Specialist, *The Home Depot (Corporate) - Atlanta, GA*

## EDUCATION/CERTIFICATIONS



Organizational Leadership, Master of Science- (3.93 GPA – Transcripts Available)  
*Mercer University – (Completed August 2016)*



Broadcast Journalism and Advertising Public Relations, Bachelor of Science (3.60 GPA – Transcripts Available)  
*Grand Valley State University – (Completed)*

DiSC Certified Facilitator – *TTI Behavioral Company 2015/2017*

Situational Leadership II (SLX and Frontline) Certified Facilitator – *Ken Blanchard Companies 2016*

Microsoft Office Specialist Master - *Microsoft Word 2013; Excel 2013; PowerPoint 2013; Outlook 2013*

Basic and Advanced Instructor Skills Facilitator, *The Home Depot*

Captivate certification, *Sterling-Ledet*

ITLA National and local member, *International Legal Technology Association*

ATD National and local member, *Association for Talent Development*

CPR/AED Certification, *American Red Cross 2014/2015/2018*